

Appl. No. 10/759,790  
Attorney Docket No. 2000 P 09085 US 01  
Amdt dated June30, 2009  
Reply to Office Action dated April 2, 2009

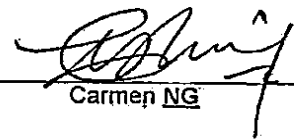
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

PATENT

Appl. No. : 10/759,790 Confirmation No. : 8157  
Applicant : William J. Beyda  
Filed : 01/16/2004  
Group Art Unit : 2614  
Examiner : Anwah, Olisa  
Docket No. : 2000 P 09085 US 01  
Customer No. : 28524  
  
Title : APPARATUS AND SYSTEMS FOR UTILIZING CALLER ID DATA  
TO AUTOMATE RETURN CALL PROCESSING

CERTIFICATE OF TRANSMISSION

I hereby certify that this correspondence is  
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Carmen NG

To: **Mail Stop AMENDMENT**  
Commissioner For Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT

In response to the Office Action mailed on April 2, 2009, please amend the  
above-identified application as follows:

- a) **Amendments to the Claims** are reflected in the listing of claims  
beginning on page 2 of this paper; and
- b) **Remarks/Arguments** begin on page 6 of this paper.